

# HOBART LIQUOR ACCORD

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## NOTES OF MEETING

Meeting held on 26 August 2011 from 10am at The Queens Head

**Present:**

Jason Richards (Irish Murphy's), (Salamanca Arts Centre), Frank Morgan (Globe Hotel), Ben Abey, Tony Jubb, Tim Patermann(T42), Kate Cawthorn (Knopwoods Retreat), Ben Hickey (Mobius), Paul Ryan (The Lower House), Sergeant John Cherry (Tasmania Police), Steve Old (THA), Paul Smith, Michelle Khan, Jane Scott and Ian Gullidge (Liquor and Gaming), Thomas Cashion (Queens Head), Neil Noye, Phillip Holiday, Heather Salisbury and Rebecca Taylor (Hobart City Council), Alysse Gavlik (DIER-Road Safety), Darren Brown (Shoreline), Ian Vaughan (South Banc Group), Theo Muir Wilson (The Kalis Group), Sivali (SL Security), Jeremy (TasPorts). –

*PLEASE email Rebecca at [taylorr@hobartcity.com.au](mailto:taylorr@hobartcity.com.au) if you were present at the meeting but not listed above so that the minutes can be amended.*

**1. Welcome**

Jason Richards welcomed the group.

**2. Apologies**

John Toohey (Clarence City Council), Peter O'Sullivan (Liquor and Gaming)

**3. Minutes of Previous Meeting**

Accepted

**4. Business Arising from Minutes**

Peter Scollard has resigned as secretary due to ill health. Tony Jubb has been nominated to replace him.

**5. Election of Secretary**

Tony Jubb elected as secretary.

**6. Vote to Accept Constitution**

Constitution was voted on and accepted. Changes can be made at future meetings as deemed necessary.

**7. Reports**

• **Accord Executive**

- The Accord Executive has met twice since the last meeting.
- In order to ensure the committee represents the best cross section of the industry as possible the following people have been asked to join:

- Ian Vaughan (The Observatory, Telegraph, Cargo and Ivory) to represent late night venues
    - Darren Brown (The Shoreline) to represent the Eastern Shore
    - Thomas Cashion (The Queens Head) to represent North Hobart
  - Tim Patermann has been exploring funding opportunities and will meet with the Minister on October 27 to discuss transferring the funding that was allocated to PubWatch program to the Hobart Liquor Accord. He will also be speaking to Councils about funding opportunities.
  - Membership fees for the Accord have been set and forms have been distributed. Annual membership for general/on-license venues is \$50 and \$20 for restaurants.
- **Tasmania Police:** *The group felt it would be beneficial for the Police to report on liquor management issues.*
  - Public Place Assaults in the Hobart division are 12-15% lower this financial year than last and assaults near licensed establishments are also down.
  - Police will continue to focus on underage drinkers in licensed establishments.
  - In terms of New Year's Eve operations, as many officers will be working as possible with numbers maintained on what they were last year and officers concentrated around the waterfront.
  - Tas Ports have extended an invitation to Tasmania Police to post an officer in their CCTV control room over the Christmas / New Year period.

**ACTION: Pre-Christmas meeting to be convened by Police and licensees.**

- **Liquor and Gaming**
  - Liquor and Gaming have had recent meeting with a number of licensees, Tasmania Ports and taxi companies.
  - The problem with under aged individuals in licensed venues is not just Hobart based, but is happening state-wide.
  - Young people are using fake id and out-of-date id's to gain entry to premises, as well as producing stamps that are forged or from other venues.
  - It was mentioned that venues using surveillance are aware of the legalities around its usage in terms of how, when and where it can be used.
  - The Launceston and Glenorchy Accords are both running well.
  - In terms of gaming issues, a mandatory Code of Practice in the state will be introduced on 25 November.
  - The issue of member draws was raised and a reminder given that customer loyalty programs must be free of charge. An article regarding this will be in the next L & G newsletter.

**ACTION: Liquor and Gaming will send a factsheet to all venues regarding member draws and customer loyalty programs.**

- **Tasmanian Hospitality Association**

- The THA are present to support the Accord and follow up issues to assist the members, not to take over the Accord or to recruit new THA members.
- **Smoking**- new amended State Government legislation has passed through the Lower House and will go to the Upper House in November.
- The THA will provide a full brief to members.
- The legislation proposes smoking be banned at sporting events and banned in occupation licensed areas when meals are being served.
- The THA would like HCC legislation to mirror that of the State Government in regards to the occupation licensed areas.
- Council staff has always been supportive to wait for state legislation around smoking; it was the Aldermen who pushed the 24/7 ban forward.
- It was suggested it may be beneficial to invite Aldermen to Accord meetings.

**ACTION: Accord to consider an invitation being extended to Aldermen to attend Accord meetings.**

- In response to questions regarding Pubwatch and whether it is worth pursuing – the State Government got advice from the Solicitor General suggesting that the program would breach the Privacy Act, and cannot be pursued.
- The THA met with lawyers from Page Sieger who are preparing a brief on the do's and don'ts of information sharing regarding banned patrons.
- The Accord will discuss further once the advice has been prepared and explore a model which may suit Tasmania.
- Venue 6 (Berriedale) use an ID scanner, and can do so as they make it a requirement of entry.

- **The Hobart City Council**

**Christmas/New Years**

- The Council has approved extended occupation licenses for a number of venues in Salamanca over the Christmas period including allowing Knopwoods to operate 'the cage' on 23 December.
- A workshop will be organised in March/April of 2012 and a consultation will take place to discuss future arrangements for Salamanca over the holiday period. Council wants to ensure the outcome is equitable to the venues in the area. One proposal has been a ½ road closure in front of all venues in Salamanca Place on nights over the Christmas/New Year period.
- At present occupation licenses expire at midnight. The THA put a proposal that this be extended to 1am on New Year's Eve to allow patrons to consume drinks outside while watching the fireworks. Council has agreed to extend occupation licenses to 12.30 am on New Year's Eve.
- The Taste will stop all food and alcohol sales at 12.30 am to coincide with the cessation of occupation licenses.

### **The Taste Festival**

- Council worked with stakeholders in organising this year's Taste. The festival will run essentially as it has in previous years.
- There will be a slightly larger foyer area that will extend into Morrison St/Castray Esplanade to provide connectivity to other areas.
- Parliament House Lawns will be alcohol free 24-hours per day.
- There will be a 1.2m fenced area at the silo end of Salamanca Lawns (will be 1.8m on NYE) and the rest of the site will be fenced in 1.8m fencing for the entirety of the event.
- There will be no alcohol sales on the Salamanca side of the venue and all alcohol sales will be done inside the venue.
- There will be a significant security presence on site.
- All staff on stalls serving alcohol must be trained in RSA.
- Patrons will not get wristbands to indicate age, but there will be systems in place to ensure there is no sale or provision of alcohol to minors.
- There is expected to be 25,000+ people on any given day.
- The Taste will operate 11am-11pm every day except NYE when it will operate 11am-12.30am.
- Sergeant Cherry made a statement that the HCC will be treated no differently than other licensees and that any breaches detected at the Taste regarding alcohol consumption and sales will be treated the same as with any other licensee.

### **Consumption of Alcohol in Parks – Parliament House Lawns and Salamanca Place**

- Alcohol consumption on Parliament House Lawns has been banned 24-hours a day year round.
- Ian Vaughan raised the issue of alcohol consumption on Salamanca Lawns and raised his concerns of growing numbers of people consuming alcohol on the Lawns and becoming intoxicated. Many of these people then become the problem of the venues operating in the area and others are under aged. He said that it is particularly bad on days when the weather is warm.
- Tasmania Police responded that the area receives a lot of attention and there were a number of arrests and young people reported for drinking on Show Day eve.
- Currently no alcohol can be consumed on the Lawns between 10pm to 10am and 3pm to 10am over the Christmas period.
- HCC proposed a 24 hour ban on Salamanca Lawns, but a community consultation led Council to believe there may not be wholehearted community support for the proposal.
- If the Accord thinks there should be a 24-hr ban on Salamanca Lawns they should send a letter to HCC.

*Members voted and agreed letter should be drafted and sent on behalf of the Accord requesting Salamanca Lawns be alcohol free 24 hours a day.*

**ACTION: Jason to write letter on behalf of the Accord requesting that Salamanca Lawns be alcohol free 24 hours per day and send to HCC.**

- **DIER – Road Safety**
  - DIER has spoken to a number of venues about initiatives which promote road safety and deter drink drivers, for example, planning ahead for designated drivers.
  - They aim to saturate the community with safety messages.
  - They are setting up a voluntary breath testing stall at the Taste.
  - DIER can bring info regarding planned campaigns to the next meeting.

**ACTION: Alysse to bring details of new campaigns to the next Accord meeting.**

*Breath testers can be borrowed from DIER through the Road Safety Partnership. If you are interested in one, please contact Alysse Gavlik at [Alysse.Gavlik@dier.tas.gov.au](mailto:Alysse.Gavlik@dier.tas.gov.au)*

## **8. Yellow Card Program - Update**

- The Yellow Card from the Launceston Accord has been redesigned to be suitable for the South.
- The Hobart Accord is waiting for the funds to get them printed and will then get them into venues.
- The Executive are working to get them printed in the next few of weeks.

*Liquor and Gaming will provide \$300 to be used towards the production costs.*

## **9. Beerfest**

- Beerfest will run at PW1 November 18 from 5pm-11pm and November 19 from 11am-11pm.
- The footprint will be the same as the previous 2 years; however, there will be more seating on the Salamanca side due to the extra seating that is installed there.
- SL Security will once again be handling the security, running between 10 and 20 personnel at all times.
- All staff will have RSA training.
- Patrons will be given wristbands on the way in, with bright red ones to indicate that they are underage.
- Entry fee is \$30 which entitles the customer to 10 tasting cups.
- It is expected to draw 2,000 mainlanders to the event.
- Organisers hope to attract 10-15,000 people over the 2 days.

## **10. Facebook Page**

- The Accord has a Facebook page – Hobart Liquor Accord. If members want to ‘like’ it, it may prove a useful way to communicate Accord information.
- The Executive will work at building the page and evaluate what function it may serve over a 12 month period.

## **11. Possible Future Accord Initiatives**

- It was suggested that a 'guide to drinking safely' poster may be a useful campaign to run.
- It is currently used in Queensland and reports from there is that it is effective.

**ACTION: Distribute copy of the poster with the minutes.**

## **12. Other Business**

### **TAXIS IN SALAMANCA**

- Ian Vaughan raised concerns about Taxi's picking up passengers from the front of the Observatory (as opposed to the designated rank in Despard St). It is becoming a major issue, and Taxi's are lining up from the front door through to Murray Street.
- Response from a representative from ...Taxi is that it is becoming increasingly difficult to get drivers to pick up from the Taxi Rank due to anti-social behaviour.
- Drivers will often turn off their radios and not respond to calls and the wait time increases, which in turn adds to passenger frustrations.
- The call centre has no control over this (one is operating out of Brisbane) as drivers prescribe to a company number, but drive a taxi that is privately owned.
- It was agreed that the Accord arrange a meeting with the 3 major networks to discuss these issues.

**ACTION: Accord Executive to arrange meeting with members of the Accord and representatives from the 3 major taxi companies to discuss some initiatives for improvement on the Waterfront.**

### **SECURITY - ID'S/FAKE ID'S and CITIZENS ARREST**

- The issue of fake ID's was raised. The number of them being used is huge. Individuals are using other people's ID, but they are also altering ID's and producing fake ones.
- Crowd controllers are not trained to detect fake ID's (although there are plans to have this introduced into the training in 2012).
- There is no consistency in the quality of the pictures being taken at Service Tasmania.
- There are reports of siblings using an older sibling's birth certificate to obtain ID.
- Police asserted that if in doubt about the legitimacy of ID, refuse entry.
- Some Northern Suburbs venues now require 2 forms of ID.

**ACTION: The Accord to discuss issues regarding fake ID's with Alysse (DIER).**

**ACTION: Alysse (DIER) will take the issue of quality and forgery of ID's back to licensing for discussion.**

- Concerns were raised that there is no component in the current training for crowd controllers regarding citizen's arrest.

- TasPorts require their security to undertake a custom designed training program, and suggested it may be worth venues considering the design of a specialised training package to suit their needs.

### **TRESPASS NOTICE**

- A member questioned whether a trespass notice can be issued to problem patrons.
- It would serve to notify individuals that they are no longer welcome in the venue.
- Police responded that while it may not be a legal document as such, it does serve as evidence that a person was asked to leave a venue.
- Licensing may witness it being issued and are happy for them to be issued.

**ACTION: Paul Smith to send through template of the Trespass Notice for distribution with the minutes.**

### **SPORTING CLUBS /TASMANIAN TRIPS**

- There was comment made that there didn't appear to be as many visiting sporting teams in venues this year, and was this because they got the message they couldn't come to Hobart and make trouble.
- The THA reported that they had rung some agencies to enquire on this and that reports were that teams were heading to the Gold Coast and Overseas as travel at present was cheap.

## **13. Summary of Actions**

***ACTION: Pre-Christmas meeting to be convened by Police and licensees.***

***ACTION: Liquor and Gaming will send a factsheet to all venues regarding member draws and customer loyalty programs.***

***ACTION: Accord to consider an invitation being extended to Aldermen to attend Accord meetings.***

***ACTION: Jason Richards to write letter on behalf of the Accord requesting that Salamanca Lawns be alcohol free 24 hours per day and send to HCC.***

***ACTION: Alysse Gavlik to bring details of new campaigns to the next Accord meeting.***

***ACTION: Paul Smith to send through template of the Trespass Notice for distribution with the minutes.***

**Next Meeting: January  
Date, Time and Venue TBC**

***The Executive Committee and Committee will meet in the coming weeks***