



TASMANIAN HOSPITALITY ASSOCIATION Accommodation Membership Information

HOW CAN BECOMING A MEMBER OF THE THA ASSIST YOU WITH RUNNING YOUR ACCOMMODATION BUSINESS?

The Tasmanian Hospitality Association (formerly the Australian Hotels Association (AHA) & Restaurant and Catering Association (RCA) of Tasmania) represents over 350 venues throughout the entire state of Tasmania. Since 1839 the Association has been working to protect the interests of those in the hospitality and tourism industries, maintaining a close working relationship with members of Government and in particular Ministers with portfolios relevant to the industry is a major strength of the Associations.

The THA provides its members with a comprehensive package which includes Industry Representation & Lobbying, Industrial Relations & Human Resources Advice, Information & News, Marketing, Membership Discounts, Training and access to Special Events.

WHAT DOES BEING A MEMBER OF THE ACCOMMODATION DIVISION MEAN TO YOU?

As a branch of the AHA National Accommodation Division our branch is a vital element of the Australia wide commitment to represent the interests of accommodation hotels to Government, commercial, community and other stakeholders.



Lenna of Hobart
2008/09 Awards for Excellence Winners of
Best Superior Accommodation Penthouse (4 Star +) and Best Training Initiative

The Accommodation Division is specifically directed to providing services to 3, 4 and 5 star accommodation hotels, including:

- The THA surveys accommodation providers monthly to gain a clear picture of the trends relating to accommodation, average room rate and yield. All those who supply data receive a thorough monthly report.
- Facilitating and participating in federal, state and industry tourism related initiatives to increase visitation to Tasmania
- Identifying and where appropriate coordinating programs directed toward achieving increased occupancy rates and room yields.
- Providing effective value adding service to members, promoting the exchange of ideas, networking opportunities and updates on key industry issues.

Benefits to you as a member

The Accommodation division will represent your interests and keep you informed on matters critical to the success of your business, including:

- Current issues/challenges related to occupancy and yield
- Grants and tourism funding
- Food Act regulations
- Liquor licensing
- Building regulations
- Representation on major industry committees
- Occupational Health and Safety (OH&S)
- Changes to industrial law/practice

Industrial Relations and Human Resources Advice - FREE to members

The IR/HR officer can provide members with **FREE** assistance both over the phone and in person, on all employment related matters in the hospitality industry including, but not limited to:

- Rates of pay, salaries and classifications
- Conditions of employment (Award or Award Free)
- Award Interpretation
- Negotiation of industrial instruments eg: collective agreements, contracts of employment
- Performance management and termination of employment
- Workers compensation and rehabilitation
- Recruitment and retention
- Salary Packaging
- Education, Training and Development
- Human rights and equal opportunity legislation and;
- Transmission of business

Education and Training

Through our partnership with Franklyn Scholar Hospitality the THA is able to offer a range of training and professional development courses tailored to suit your needs.

Access To Industry Groups Via General Managers Involvement With The Following Bodies:

- Director on Tourism Industry Council of Tasmania Board (TICT)
- Airport Consultative Committee
- Monthly meetings with Tourism Tasmania CEO
- Small Grants Committee
- Liquor Licensing Board
- Regular meetings with Premier and other State politicians
- Regular meetings with other State, Federal and Local Government members
- Tasmanian Gaming Commission
- GIG (Gaming Industry Group)
- Chair of TGCG (Tasmanian Gambling Consultative Group)

Discounts

The THA has over 50 industry specific Corporate Suppliers who offer incentives to members. Businesses can recover the membership cost by dealing direct with recommended suppliers who offer members discounted rates. Our Corporate Suppliers are there to provide you with solutions to the problems you may be facing in your venue.

Business Services

- Electricity supply arrangements
- Telecommunications supply arrangements
- Merchant Fees
- Insurance
- Superannuation and financial planning advice

Website

There is a wealth of information available on our website that is exclusive to members only. Topics include HR and IR forms, Corporate sponsor information, Media Releases, information on Training and Education and the Latest News and Updates.

News Updates

"Hospitality Review" - our bi-monthly magazine

Emailed fortnightly Newsletter - "Hospitality Horizons"

Email and website updates of latest news, law changes and industry developments

Plus Local, State and Federal Government Media releases are also available on the website

Stationery

Time Sheets & Crowd Control Books are offered at special discounted prices to members.

Events

AWARDS FOR EXCELLENCE

The annual THA Awards for Excellence is the most prestigious event on the industry calendar. It is an occasion when members come together to celebrate their ongoing commitment to the hospitality industry in Tasmania. Only members are eligible to enter the awards which are presented at a gala dinner. State winners are then eligible to enter the National Awards for Excellence. The awards also provide discreet feedback from independent judges on a wide range of services provided within your venue.



The Islington Hotel
2008/09 Awards for Excellence Winner of
Best Superior Accommodation (4 Star +)



Stanley Hotel
2008/09 Awards for Excellence Winners of
Best Counter Meal or Bistro Meal,
Best Budget or Pub Style Accommodation
And Best Country Hotel

STATE INDUSTRY CONFERENCE

The annual conference delivers hospitality industry seminars and trade information, which target current trends, issues, innovations and business solutions to maximise efficiency and revenue within your venue.

NATIONAL CONVENTION

Held annually the National convention features a program of business sessions and social events including the National Awards for Excellence Gala dinner.

STATE COUNCIL MEETINGS

Our board meets bi-monthly in different areas of the State, members and corporate sponsor representatives are welcome to attend all meetings.

REGIONAL MEETINGS

Meetings are held in venues around the State on an ongoing basis giving members up to date information on a wide range of issues

CORPORATE AND MEMBER DRINKS

Every two months we have social drinks at our offices in Salamanca Place. This is a great opportunity to do some networking with our sponsors as well as to meet our staff.

OTHER INDUSTRY EVENTS

Throughout the year we look to offer other networking opportunities such as Golf Days and a Day at the Races when possible.

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