

FROM MATE TO MANAGER!

BSBMGT502B Manage People Performance

BSBWOR401A Establish Effective Workplace Relationships



Outline:

You used to work floor shifts together and now you are their boss! This two day course has been specifically designed for new managers and supervisors who have suddenly found themselves managing and supervising their colleagues and friends.

Topics include: collect, analyse and communicate information and ideas, develop trust and confidence, develop and maintain networks and relationships and manage difficulties into positive outcomes. In addition newly appointed supervisors and managers will learn effective techniques in allocating work, assessing performance, providing feedback and managing the follow up!

Who should do this training?

This unit is designed for anyone recently promoted to a Management role.

How long does this training go for?

Two days. (These do not have to be consecutive.)

Why Franklyn Scholar?

FS Learning is part of the Franklyn Scholar group. Franklyn Scholar is one of Australia's largest private Registered Training Organisations and a leader in the delivery of Nationally accredited training.

With our ability to deliver training on a local or National scale, Franklyn Scholar is well placed to meet the unique training needs of large corporates through to medium and small business.

FS Learning as part of the Franklyn Scholar group actively encourages employees with physical and / or intellectual disabilities to access funded training.

P: 1300 730 388

E: hospitality@fslearning.com.au

W: www.franklyn scholar.com.au



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