



## Tasmanian Hospitality Association Membership Information

### **HOW CAN BECOMING A MEMBER OF THE TASMANIAN HOSPITALITY ASSOCIATION ASSIST YOU IN THE RUNNING OF YOUR BUSINESS?**

The Australian Hotels Association (AHA) & Restaurant and Catering Association (RCA) of Tasmania represents over 350 venues throughout the entire state of Tasmania. Since 1839 the Association has been working to protect the interests of those in the hospitality and tourism industries, maintaining a close working relationship with members of Government and in particular Ministers with portfolios relevant to the industry is a major strength of the Associations. In November 2009 the AHA and RCA Tasmania formally merged to become the Tasmanian Hospitality Association (THA).

The THA provides its members with a comprehensive package which includes Industry Representation & Lobbying, Industrial Relations & HR Advice, Information & News, Marketing, Membership Discounts, Training and access to Special Events.

#### **INDUSTRIAL REPRESENTATION AND LOBBYING**

The THA plays an important role in representing this State's hospitality industry to Government, the public and the media. THA maintains close relationships with Members of Parliament and key Government Departments, and monitors Parliamentary proceedings and makes submissions to both State and Federal Governments to change, oppose or support legislation specific to the hospitality industry. THA represents the hospitality industry on many boards and committees in the tourism and hospitality area.



Lenna of Hobart  
2008/09 Awards for Excellence Winners of  
Best Superior Accommodation Penthouse (4 Star +) and Best Training Initiative

## **INDUSTRIAL RELATIONS & HUMAN RESOURCES - FREE TO MEMBERS**

The HR/IR officer can provide members with **FREE** assistance both over the phone and in person, on all employment related matters in the hospitality industry including, but not limited to:

- Rates of pay, salaries and classifications
- Conditions of employment (Award or Award Free)
- Award Interpretation
- Negotiation of industrial instruments eg: collective agreements, contracts of employment
- Performance management and termination of employment
- Workers compensation and rehabilitation
- Occupational health and safety
- Recruitment and retention
- Salary Packaging
- Education, Training and Development
- Superannuation and choice of funds
- Human rights and equal opportunity legislation and;
- Transmission of business

## **EDUCATION AND TRAINING**

Through our partnership with Franklyn Scholar Hospitality the THA is able to offer a range of training and professional development courses tailored to suit your needs.

## **DISCOUNTS**

The THA has over 50 industry specific Corporate Suppliers who offer incentives to THA members. Businesses can recover the membership cost by dealing direct with recommended suppliers who offer members discounted rates. Our Corporate Suppliers are there to provide you with solutions to the problems you may be facing in your venue.

## **BUSINESS SERVICES**

Electricity supply arrangements

- Telecommunications supply arrangements
- Merchant Fees
- Insurance
- Superannuation and financial planning advice

## **WEBSITE**

There is a wealth of information available on our website that is exclusive to members only. Topics include HR and IR forms, Corporate sponsor information, Media Releases, information on Training and Education and the Latest News and Updates.

## **STATIONERY**

Time Sheets & Crowd Control Books are offered at special discounted prices to members.

## **NEWS UPDATES**

"Hospitality Review" - our bi-monthly magazine

Emailed fortnightly Newsletter - "Hospitality Horizons"

Email and website updates of latest news, law changes and industry developments

Plus Local, State and Federal Government Media releases are also available on the website

## **ACCESS TO INDUSTRY GROUPS VIA GENERAL MANAGERS INVOLVEMENT WITH THE FOLLOWING BODIES:**

- Director on Tourism Industry Council of Tasmania Board (TICT)
- Airport Consultative Committee
- Monthly meetings with Tourism Tasmania CEO
- Small Grants Committee
- Liquor Licensing Board
- Regular meetings with Premier and other State politicians
- Regular meetings with other State, Federal and Local Government members
- Tasmanian Gaming Commission
- GIG (Gaming Industry Group)
- Chair of TGCG (Tasmanian Gambling Consultative Group)

## **LIQUOR LICENSING**

Advice, advocacy and assistance in relation to liquor compliance and enforcement operations, and the development and implementation of business policies and practices relating to the sale of liquor and related issues.

## **BEVERAGE PRICE GUIDE**

THA members receive a guide to average drink prices in Tasmania twice a year.

## **HOTELS**

Members receive bi-monthly National Industry Magazines "Our Hotel" & "Bistro".

Gaming forms a vital component of many businesses in Tasmania. The THA can provide advice and assistance on this heavily regulated industry. We represent our members at all levels of government on these issues and are the leading representative of the Gaming industry within Tasmania. We are also involved with the promotion of the Responsible Gambling Awareness week, and through our partnership with Franklyn Scholar we provide (free of Charge) Responsible Conduct of Gaming courses for member venues.

## **ACCOMMODATION**

The THA surveys accommodation providers monthly to gain a clear picture of the trends relating to accommodation, average room rate and yield. All those who supply data receive a thorough monthly report.

## **RESTAURANTS**

Booking Procedure form available on the website or on request from the office. Members also receive the National Restaurant & Catering Australia Magazine that is distributed monthly.

## EVENTS

### AWARDS FOR EXCELLENCE

The annual THA Awards for Excellence is the most prestigious event on the industry calendar. It is an occasion when members come together to celebrate their ongoing commitment to the hospitality industry in Tasmania. Only members are eligible to enter the awards which are presented at a gala dinner. State winners are then eligible to enter the National Awards for Excellence. The awards also provide discreet feedback from independent judges on a wide range of services provided within your venue.



Piermont Restaurant  
2008/09 Awards for Excellence Winners of  
New Establishment Award  
Best Restaurant in a Hotel/Tavern  
Best European Restaurant



Stanley Hotel  
2008/09 Awards for Excellence Winners of  
Best Counter Meal or Bistro Meal,  
Best Budget or Pub Style Accommodation  
And Best Country Hotel

### STATE INDUSTRY CONFERENCE

The annual conference delivers hospitality industry seminars and trade information, which target current trends, issues, innovations and business solutions to maximise efficiency and revenue within your venue.

### NATIONAL CONVENTION

Held annually the National convention features a program of business sessions and social events including the National Awards for Excellence Gala dinner.

### STATE COUNCIL MEETINGS

Our board meets bi-monthly in different areas of the State, members and corporate sponsor representatives are welcome to attend all meetings.

### REGIONAL MEETINGS

Meetings are held in venues around the State on an ongoing basis giving members up to date information on a wide range of issues

### CORPORATE AND MEMBER DRINKS

Every two months we have social drinks at our offices in Salamanca Place. This is a great opportunity to do some networking with our sponsors as well as to meet our staff.

### OTHER INDUSTRY EVENTS

Throughout the year we look to offer other networking opportunities such as Golf Days and a Day at the Races when possible.

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